

# Website Terms & Conditions

**Last modified: April 2025**

## 1. You Agree to These Terms by Using this Website

Please read the following Terms and Conditions carefully before using this website or any of our other websites. By accessing or using our websites, you agree to the following Terms and Conditions. You should review these Terms and Conditions regularly as they may change at any time at our sole discretion. If you do not agree to any Terms or Conditions, you should not access or otherwise use our websites.

ENTSO-E tries to ensure that the information of this website is complete, accurate and reliable. However, errors or omissions may occur, or content may become obsolete. ENTSO-E may also revise, add or delete the information and services contained in this website and reserves the right to make such changes without prior notification.

## 2. Ownership

### 2.1. Ownership of the Platform

This website is built on the Technopedia platform ("Platform"), which is owned and maintained by ENTSO-E. All content embedded on the Platform, including text, graphics, logos, images, and software (collectively referred to as "Platform Content"), is the property of ENTSO-E and is protected by intellectual property laws, unless otherwise specified. Content specifically moderated by EU DSO Entity (hereinafter referred to as "DSO Entity") shall be considered the property of DSO Entity. You may not reproduce, distribute, or create derivative works from any Platform Content without prior written consent of the relevant rights holders, or as otherwise provided in these Terms and Conditions.

## 2.2. Ownership of the Content

This website is moderated by ENTSO-E (the TSOs Association) and DSO Entity (the DSOs Association). Both Associations equally serve as moderators and content contributors. However, each Association limits its content creation and review to topics within its respective scope of expertise.

When accessing information on this website, you must observe the distinction between content relevant to and managed by DSO Entity, including its technologies and use cases, and content relevant to and managed by ENTSO-E.

## 3. Your Use of the Website

The ENTSO-E grants you permission to use the Website as follows:

- with the exception of images of people or places that are located outside of the “News” section of the website, you may download Content, but only for non-commercial, personal use and provided that you also retain all copyright and other proprietary notices contained on the Content;
- you may not use any images or graphs without the relevant rights holders’ written permission;
- Content within the “News” section of the website may be reproduced solely for editorial purposes in newspapers, news magazines, specialized publications and broadcast media;
- you may not distribute, modify, copy (except as set forth above), transmit, display, reuse, reproduce, publish, license, create derivative works from, transfer, sell or otherwise use Content without the relevant rights holders’ written permission;
- you are prohibited from using the website to post or transmit any infringing, threatening, false, misleading, abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law - ENTSO-E will fully cooperate with any law enforcement authorities or any court order requesting or directing ENTSO-E to disclose the identity of anyone posting or transmitting any such information or materials;
- you are prohibited from using the website to advertise or perform any commercial solicitation; and
- unauthorized attempts to upload information, change information, defeat or circumvent security features, or otherwise cause damage to the system are strictly prohibited and may be punishable under applicable laws.

#### 4. Privacy

ENTSO-E is committed to protecting the personal data of everyone visiting our website or being in contact with us. Any personal data (for example, your name, address, telephone number or e-mail address) you transmit to the website by electronic mail or otherwise will be used by ENTSO-E in accordance with the website's Privacy Policy. Any other communication or material you transmit to the website, such as questions, comments, suggestions or the like, will be treated as non-confidential and non-proprietary.

#### 5. Disclaimer of Warranties

ALL CONTENT IS SUBJECT TO CHANGE AND IS PROVIDED TO YOU "AS IS" WITHOUT ANY WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED. ENTSO-E neither warrants nor represents that your use of any Content will not infringe the rights of any third parties nor that the Content will be accurate, complete or up to date. Additionally, with reference to any discussions, postings, transmissions, bulletin boards, and the like that may be on the website. ENTSO-E assumes no responsibility or liability arising from any infringing, threatening, false, misleading, abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law, contained in any such locations on the website.

#### 6. Exclusion of Liability

Except in cases of liability for fraud, gross negligence, personal injury, or death, in no event shall ENTSO-E be liable for any damages of any kind, including, but not limited to, direct, indirect, general, special, incidental, or consequential damages arising out of any use of the information contained herein. In the event of gross negligence ENTSO-E's liability shall not exceed the amount of EUR 10.000.

#### 7. Links to Third Party websites

The website may contain links to sites owned or operated by parties other than ENTSO-E. Such links are provided for your convenience only. ENTSO-E does not control, and is not responsible for, the content or privacy policies on, or the security of, such sites.

Neither does ENTSO-E endorse the content, or any products or services available, on such sites.

## 8. Cautionary Language Regarding Forward-Looking Statements

This website may contain statements, estimates or projections that constitute “forward-looking statements”. Generally, the words “believe,” “expect,” “intend,” “estimate,” “anticipate,” “project,” “will” and similar expressions identify forward-looking statements, which generally are not historical in nature. Forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from ENTSO-E’s historical experience and our present expectations or projections. You should not place undue reliance on forward-looking statements, which speak only as of the date they are made. ENTSO-E undertakes no obligation to publicly update or revise any forward-looking statements.

## 9. Revisions to the Terms

ENTSO-E may at any time, and without notice, revise these Terms and Conditions by updating this page on the website. Your continued use of the website after any changes constitutes your acceptance of the new Terms and Conditions. You are bound by any such revisions and should therefore periodically visit this page to review the current Terms and Conditions.

## 10. Law and Jurisdiction

These Terms and Conditions and your use of the website are governed by the Belgian law. By using this website, you agree that in case of a dispute, the courts of Brussels shall have sole jurisdiction.

## 11. Secured Access Privilege: User Account, Password, and Security

The ENTSO-E maintains a secured section of this Website to share and make available certain materials and information that require access restrictions. Validated users will be granted access privileges to such secured section. Users are responsible for maintaining the confidentiality of their assigned User ID and password and are fully responsible for all activities that occur under their account. ENTSO-E shall not be liable or responsible for any misuse of User ID and password.

## 12. General Security Practices and Termination

Users of the secured section of this Website acknowledge that general security practices are employed. ENTSO-E has the right to log off accounts that are logged in and show no activity for a longer period of time, as well as account inactivity for more than 180 days. ENTSO-E reserves the right to change these general security practices at any time without prior notice.

As a condition of the grant of access to the secured section, the user must agree that ENTSO-E may terminate the user's account and its access privilege for any reason. The user must also agree that any termination of its access privileges may be affected without prior notice, and that ENTSO-E may at any time immediately deactivate or delete the user's account and prevent the user from further access to the secured section of the Website. Furthermore, the user must agree that ENTSO-E shall not be liable in any respect to the user or to any third-party for any termination of the user's access to the secured section of the Website.