

DSO/TSO TECHNOPEdia TERMS & CONDITIONS

Last modified: April 2025

Article 1. Introduction

1.1 These Terms and Conditions (hereinafter referred to as “Terms and Conditions”) govern your access to the DSO/TSO Technopedia Platform (hereinafter referred to as “the Platform”). The Platform constitutes a knowledge-sharing platform regarding grid technologies and use cases for distribution and transmission system operators. It is intended to bring together technologies applied in the distribution and transmission grids that can enhance the utilisation, stability, security, and resilience of the electricity grid. The Platform is managed by ENTSO-E and EU DSO-Entity (hereinafter referred to as “DSO Entity”). Together, ENTSO-E and DSO Entity are referred to as “the Associations”.

1.2 Please read the following Terms and Conditions carefully before using the Platform. You should review these Terms and Conditions regularly as they may change at any time at our sole discretion. If you do not agree to any Terms or Conditions, you should not access or otherwise use our Platform. You agree to these Terms and Conditions by accessing the Platform.

Article 2. Access to and use of the Platform

2.1 Access to the Platform is possible through the DSO/TSO Technopedia public website available at the following domain <https://dso-tso-technopedia.eu/>. No prior registration or creation of an account is required to obtain access.

2.2 You are prohibited from using the Platform to post or transmit any infringing, threatening, false, misleading, abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law. We reserve all rights to deny you access to the Platform in case of a breach of these Terms and Conditions.

2.3 The Associations will fully cooperate with any law enforcement authorities or any court order requesting or directing the Associations to disclose the identity of anyone posting or transmitting any such information or materials or to act against illegal content.

2.4 You are prohibited from using the Platform to advertise or perform any commercial solicitation.

2.5 Unauthorized attempts to upload information, change information, defeat or circumvent security features, or otherwise cause damage to the system are strictly prohibited and may be punishable under applicable laws.

2.6 No form of automated content moderation will be applied.

Article 3. Submission of a Contribution

3.1 You may submit information related to technologies applied in the distribution and transmission grids (hereinafter referred to as a “Contribution”) via the [application form](#) on the Platform. Upon receipt of your Contribution, the Associations will review it.

3.2 At their sole discretion, the Associations may choose to reject the Contribution, request clarifications, or approve it. Please carefully consult the [application guidelines](#), prior to submitting your Contribution. If clarifications are requested by the Associations, you must resubmit the Contribution incorporating the requested modifications. The revised Contribution will then be subject to a follow-up review by the Associations.

3.3 For the purpose of this clause, “material modifications” shall refer to any modifications which do not strictly relate to improving the text or structure of a Contribution. The Associations reserve the right to propose modifications to your Contribution. Any proposed material modifications will be communicated to you. If no comments or objections regarding such material modifications are received within fifteen (15) days of the notification thereof, the proposed material modifications shall be deemed accepted.

3.4 Following the approval of a Contribution, the Associations shall proceed with the publication on the Platform and further dissemination thereof through, as the case may be, seminars or social media content.

Article 4. Intellectual Property Rights

4.1 With the exception of the Contributions published on the Platform in accordance with these Terms and Conditions, all other content on this Platform, including text, graphics, logos, images, and software (hereinafter referred to as “Materials”), is the property of ENTSO-E, or, when explicitly stated, the property of DSO Entity, and is protected by intellectual property laws. You may not reproduce, distribute, or create derivative works from any Materials without our prior written consent or as provided in these Terms and Conditions.

4.2 Unless otherwise specified in these Terms and Conditions, you retain all intellectual property rights in the Contribution you submit to the Platform. Whenever you submit a Contribution, you hereby grant to each of the Associations a non-exclusive, worldwide, royalty-free license to use, reproduce, display, distribute and publish the Contribution on the Platform, with a right to sub-license to third parties under the terms set forth in Article 4.5 of these Terms and Conditions. This license specifically includes the right to moderate, edit and distribute the Contribution through the Platform, including through any affiliated or partner channels, for the purposes of publication and wider dissemination.

4.3 By submitting a Contribution to the Platform, you represent and warrant that you have all necessary rights—whether through ownership, license, or other legal authorization—to make such submission and to grant the license described in Article 4.2 of these Terms and Conditions. You further warrant that the Contribution does not infringe or misappropriate any intellectual property rights, confidentiality obligations, or other legal rights of any third party, and that it may be used, modified, shared, and disseminated by the Associations in accordance with these Terms and Conditions without restriction.

4.4 You agree to indemnify, defend, and hold harmless each and any of the Associations and their officers, directors, employees, and affiliates from and against any and all claims, liabilities, damages, losses, or expenses (including reasonable legal fees) arising out of or in connection with any breach of the representations and warranties in Article 4.3 of these Terms and Conditions.

4.5 You may access, consult, download, and further disseminate Contributions published on the Platform, provided that you retain all copyright and other proprietary notices included in the Contribution. To this end, you are granted a non-exclusive, royalty-free, revocable sub-license in accordance with Article 4.2 of these Terms and Conditions.

Article 5. Notice and action

5.1 If you believe that certain content hosted on the Platform is illegal, you may notify us through the following contact details:

ENTSO-E: dsotsotechnopedia@entsoe.eu

DSO Entity: technopedia@eudsoentity.eu

5.2 All notices must include:

- a detailed explanation of why the content is illegal;
- your contact information;
- the exact URL(s) of the content in question; and
- a statement confirming your that the information and allegations contained in the notice are accurate and complete.

Upon receipt, we will send you our confirmation of receipt and will review the notice diligently and inform you of the outcome and reasoning in a timely manner.

5.3 If you submitted a notice, you may submit a complaint through our internal complaint-handling mechanism within six (6) months of the decision regarding such notice. Complaints must be submitted via ENTSO-E: dsotsotechnopedia@entsoe.eu and DSO Entity: technopedia@eudsoentity.eu and will be reviewed within a reasonable timeframe. You will be informed of the decision and its justification.

5.4 When you are addressed with a decision in accordance with Article 5.2 of these Terms and Conditions, you may seek further redress through certified out-of-court dispute settlement bodies designated in accordance with Article 21 of Regulation (EU) 2022/2065 (“the Digital Services Act”). Information on the certified bodies is available upon request.

5.5 We publish annual transparency reports outlining:

- content moderation decisions;
- the number and type of notices received;
- the use of automated tools;
- complaints and disputes handled; and
- the number of suspended users based on violations of Article 2.2 of these Terms and Conditions.

These reports are made publicly available the Platform.

Article 6. Privacy

6.1 Any personal data (for example, your name, address, telephone number or e-mail address) you transmit to the Platform by electronic mail or otherwise will be used by the Associations in accordance with the Platform's Privacy Policy. Any other communication or material you transmit to the Platform, such as questions, comments, suggestions or the like, will be treated as non-confidential and non-proprietary.

Article 7. Disclaimer of Warranties

7.1 ALL MATERIALS AND CONTRIBUTIONS ARE SUBJECT TO CHANGE AND ARE PROVIDED TO YOU "AS IS" WITHOUT ANY WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED. The Associations neither warrant nor represent that your use of any Materials or Contributions will not infringe the rights of any third parties nor that the Materials or Contributions will be accurate, complete or up-to-date. Additionally, with reference to any discussions, postings, transmissions, bulletin boards, and the like that may be on the Platform, the Associations assume no responsibility or liability arising from any infringing, threatening, false, misleading, abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law, contained in any such locations on the Platform.

Article 8. Exclusion of Liability

8.1 Except in cases of liability for fraud, gross negligence, personal injury, or death, in no event shall the Associations be liable for any damages of any kind, including, but not limited to, direct, indirect, general, special, incidental, or consequential damages arising out of any use of the information contained herein. In the event of gross negligence, each of the Associations' liability shall not exceed the amount of EUR 10.000.

Article 9. Links to Third Party Sites

9.1 The Platform may contain links to sites owned or operated by parties other than the Associations. Such links are provided for your convenience only. The Associations do not control, and are not responsible for, the content or privacy policies on, or the security of, such sites.

9.2 Neither do the Associations endorse the content, or any products or services available, on such sites.

Article 10. Cautionary Language Regarding Forward-Looking Statements

10.1 The Platform may contain statements, estimates or projections that constitute "forward-looking statements". Generally, the words "believe," "expect," "intend," "estimate," "anticipate," "project," "will" and similar expressions identify forward-looking statements, which generally are not historical in nature. Forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from the Associations' historical experience and our present expectations or projections. You should not place undue reliance on forward-looking statements, which speak only as of the date they are made. The Associations undertake no obligation to publicly update or revise any forward-looking statements.

Article 11. Revisions to the Terms

11.1 The Associations may at any time, revise these Terms and Conditions by updating this page on the Platform. In case of material changes, and to the extent we have your contact details, we will inform you of such changes.

11.2 Your continued use of the Platform after any changes constitutes your acceptance of the new Terms and Conditions. You are bound by any such revisions and should therefore periodically visit this page to review the current Terms and Conditions.

Article 12. Law and Jurisdiction

12.1 These Terms and Conditions and your use of the Platform are governed by the Belgian law. Any disputes shall be subject to the jurisdiction of the tribunals and courts in Brussels.

Article 13. Miscellaneous

13.1 These Terms and Conditions do not create an employment, agency, partnership, joint control or joint venture relationship between you and us. You are not acting "under the authority of" the Associations when you use the services.

13.2 You agree that we may provide you with notices, including those regarding changes to the Terms and Conditions by email or postings on the Platform.

13.3 If in any circumstance, we do not apply or enforce any provision of these Terms and Conditions, it is not a waiver of that provision.

13.4 You understand that, unless otherwise agreed to in writing by us, you have no expectation of compensation for any activity, contribution, or idea that you provide to us.

Article 14. Single point of contact

14.1 For any questions relating to the access to and use of the Platform or the submission or consultation of Contributions, please use the contact details below:

ENTSO-E: dsotsotechnopedia@entsoe.eu

DSO Entity: technopedia@eudsoentity.eu